

OFFICIAL SUPPORTERS COACH AWAY TRAVEL CODE OF CONDUCT

1. Huddersfield Town Away Travel is organised via Huddersfield Town Football Club.
2. The objective of the Travel Code of Conduct is to ensure the safety of passengers when travelling to watch Huddersfield Town away matches and ensure all fans have an enjoyable experience.
3. All tickets for away travel are purchased via Huddersfield Town Football Club, are not transferable and are subject to the Huddersfield Town ticket terms & conditions.
4. The minimum age for travelling unaccompanied by a responsible adult (person over 18 years of age) is 16 years of age.
5. Consent forms are required for all those who are U18 and are travelling unaccompanied.
6. Huddersfield Town will appoint a match day steward for each coach. That steward will be responsible for managing the conduct of passengers on the coach.
7. The consumption of alcohol and hot food is strictly forbidden, as is the use of cigarettes and electronic cigarettes. This will be outlined in the safety briefing provided by the steward, which will also remind all passengers that they must wear the seatbelts provided on the vehicle.
8. Huddersfield Town Football Club prides itself on being family-friendly, inclusive and open to all. With this in mind, foul and/or discriminatory and/or abusive language and intimidating and/or unacceptable behaviour is strictly forbidden.
9. Serious or persistent breaches of these rules could result in those responsible being reported to the football club and, if necessary, to the relevant authorities and action being taken in line with the clubs sanctions policy.

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10. An online incident report form for the reporting of safeguarding concerns or incidences of abuse which have taken place whilst travelling on one of the HTAFC Travel Club coaches is available by scanning the QR code which is displayed at the front of the coach.
11. Passengers with any questions or queries during a journey are politely asked to liaise with the steward and not speak directly to the driver.
12. Should anything not be covered within this code of conduct, then the matter can be discussed with a representative from Huddersfield Town Football Club, and the Club's Supporter Liaison Officer.